

# Conference Schedule September 12-16, 2010



Certified Healthcare Training – if you still want to register for this Pre-conference training, please e-mail: [ImpactTr@comcast.net](mailto:ImpactTr@comcast.net)

## Pre-Conference Schedule

Saturday, Sept 11 8:00 – 5:00 Lavine Children's Hospital Auditorium

Sunday, Sept 12 8:00 – 4:00 Lavine Children's Hospital Auditorium – please join NAHTM after the training for the tour and welcome reception to meet some of our NAHTM members.!! (see below)

## Sunday – Sept 12 (Registration at Hampton – Welcome Reception at the Carolina's Medical Center)

12:00 – 3:00 Registration @ Hotel

4:30 Meet shuttle at hotel entry to go to the Carolina's Medical Center for tour and welcome reception

4:45 – 5:45 Tour

6:00 – 8:00pm Welcome reception (thank you, Carolina's Med Cntr!) – meet and greet your fellow members - snacks and drinks

## Monday – Sept 13 (registration at the Hampton and all sessions at the Hilton, across the street)

7:15 – 8:00 Registration

8:30 – 9:00 Opening Ceremony Marshall Jeffries (NAHTM President)

9:00 – 10:30 Keynote Speaker Chris Thrash - Dare to Dance – Building a Service Culture

10:45 – 12:15 Session 1 –A Impact Training (Certifying / Recertifying Your Transporters) – Dogwood A.Room

Session 1 – B Ron Gregg (Benchmarking) - Dogwood B. Room

12:15 – 1:30 Lunch

1:45 – 3:15	Session 2-A	Dan Thom – Recognizing Drugs in your Employees – Dogwood A.Room
	Session 2 – B	Angie Goodson – "Cardiac Monitoring - Yes You Can" - Dogwood B. Room
3:30 – 4:45	Session 3	Tangee – Fundamentals of a Successful Patient Transport Department
5:00 -???	Evening out	Center City is within walking distance (Jazz, Bowling, Night clubs, restaurants, Nascar)

Tuesday – Sept 14

8:30 – 10:00	Session 4	NEHTA –Net-working with other Transport managers across the nation. – Dogwood Rm.
10:15 – 11:45	Session 5	Business Meeting with the Executive Board – Ivy Room
12:00 – 3:15	Lunch in Vendor Hall	Dogwood Room
3:30 – 4:45	Session 6	Ed Marcell – Recognizing the Talent in Your Employees - Ivy Room
5:00 -???	Evening out	Center City is within walking distance (Jazz, Bowling, Night clubs, restaurants, Nascar)

Wednesday – Sept 15 - all sessions and Banquet in the Dogwood Room

8:30 – 10:00	Session 7	Chris Miller – "Creating Dams and Rivers; Performance Management and Coaching"
10:15 – 11:45	Session 8	Rachna Atwall – Customer Service
12:00 – 1:30	Vendor Lunch	Patient Care Technology Systems – lunch sponsor
1:30 – 6:00	Free time	
6:00 – 7:00	Social Hour / Cash Bar	(1 free drink, then cash bar, sodas, etc)
7:00 – 9:00	Dinner and conference end.	

Thursday – Sept 16

8:00 - ?	Executive Board Meeting	(Marshall Jeffries, Cathleen Thom Edward Marcell, and Wendy Laney)
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